

TERMS AND CONDITIONS



Thank you for choosing to make a donation to The Nest Community. Your support will strengthen our ability to continue to grow and deliver our ground-breaking program, **The Exchange Project**. In donating to The Nest Community, you are agreeing to:

Refund Policy

Due to the nature of charity donations, refunds are given at the discretion of our management. Donations will only be refunded if genuinely made in error.

Please make sure that the amount you enter is the amount you wish to give. In the event of an incorrect amount being entered, or if the donation is made accidentally or there is an extremely unusual circumstance, please email us at: info@nestcommunity.org.au. We will review the request and respond. We will refund your donation if there was a system error with the donation processing.

If a donation is refunded, the associated tax receipt is no longer truthful so it should be shredded and destroyed.

Privacy Policy

The Nest Community realises the important of ensuring that personal information held by use is treated confidentially and is committed to ensuring that all person information is only collected, disclosed, used, and stored in accordance with the National Privacy Principles set out in the *Australian Privacy Act*.

What personal information do we collect?

Privacy Law requires us to collect personal information about you only if it reasonable and practical to do so. The Nest Community will not collect or monitor personal information about an individual without their consent. So that we can provide an invoice to you for your donation, we may ask for personal details such as your name, address, telephone number and email address.

The Nest Community takes measures to ensure that your personal information is protected from unauthorised access, loss, misuse, disclosure or alteration.

Generally, you have no obligation to provide any information requested by us. If you choose to withhold requested information however, we may not be able to provide you with the goods and services that depend on the collection of that information.

How is your personal information used?

Personal information gathered through donations is entered into a secured database for receipting and communication purposes. This may include using your personal information to advise you of new events, workshops, or fundraising functions if you have subscribed to our mailing list.

We do not provide your details to other organisations for any purpose.

Access to your personal information

We will provide you with access to any of your personal information we hold (except in the limited circumstances recognised by Privacy Law).

If you require access to your personal information or wish to update your information, please contact us at info@nestcommunity.org.au.